

What's happening?

We're running a pilot test of freight shipping service with a small group of sellers like you, who sell in Home & Garden, Parts & Accessories, and Business & Industrial categories. We're partnering with FreightPOP, as they're experts in this industry and have a great platform that streamlines the process to save you time and money. Plus, as a member of the pilot, you have a great opportunity to provide feedback that improves the program. FreightPOP will continuously improve the offering based on notes we provide specific to the needs of eBay sellers.

We chose FreightPOP as our partner for a variety of reasons.

First, they offer one-on-one onboarding with you, the members of our pilot. Second, they provide access to a diversified freight and LTL carrier network. This network includes both national and regional carriers which provide a variety of service levels from curbside to white glove, all at eBay-negotiated rates. Have your own freight carrier you prefer to work with? No problem. You can add it during the onboarding process or anytime after that.

FreightPOP will be integrated into our system for a one-stop experience.

- Data is automatically pulled in from your eBay order -- no double data entry or manual labels
- You'll have access to customized carriers and service levels based on your order
- The platform automatically uploads carrier method and tracking number to your eBay order
- Your customers will see real-time tracking updates on their order: Saving you time informing customers about the delivery status

SPECIAL INTEGRATION FOR EBAY SELLERS	FIRST NAME* LAST NAME*
 Automatically pull all your eBay order data - no double data entry or manual labels 	COMPANY NAME
 Find the right rate with the right service - get your shipment there ON TIME 	EMAIL*
 Real-time reporting and tracking - support your customers better 	
Simple, easy-to-use platformPersonalized, 1-1 training	STREET ADDRESS
Try our rate calculator to get quotes on your lanes today!	CITY STATE/REGION POSTAL CODE
GET RATES	
	PHONE NUMBER
	WHICH EBAY CATEGORIES DO YOU SELL IN?*
	Parts & Accessories
	🗌 Business & Industrial
	Home & Garden
	Other

Quote tool

You'll also get access to the free quoting tool which allows you to find and compare rates.

Pro tip: We encourage you to quote as many lanes as possible. Additionally, we will provide you with a comprehensive shipping rate analysis during the onboarding process.

<pre> FreightPOP </pre>			_			_		• پ	
aboard	NOTICE: This is a SANDBOX environment.								Re
ORDER IMPORT Order Number Q								5	HIP DATE 09/16/2022
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14 SHIP TO' 60007									
Verify Addresses	Form Address Book	Roadrunner Transportation	Standard Service	4	\$ 218.22 USD		100%	SELECT	FP Roadrunner
(US & PR Addresses Only)		ABF	Standard LTL	5	\$ 230.85 USD		100%	SELECT	FreightPOP ABF
	WEIGHT TYPE DEFAULT	YRC	LTL	6	\$ 268.13 USD		100%	SELECT	FG YRC
SHIPMENT DETAILS	Per Piece Total Per Line	ABF	Guaranteed: 7 Days by 5 PM	7	\$ 311.00 USD		100%	SELECT	FreightPOP ABF
		YRC	Guaranteed Standard by 5 PM	6	\$ 321.26 USD		100%	SELECT	FG YRC
		Pilot	BR	5	\$ 331.96 USD		100%	SELECT	FP Pilot
QUANTITY * 1 TYPE * PALLET	V INNER PIECES	ABF	Guaranteed: 7 Days by 12 PM	7	\$ 342.00 USD		100%	SELECT	FreightPOP ABF
DIMENSION 70 40 20 WEIGHT*	250 NLb Cm/Kg	R+L Carriers	Standard Service	5	\$ 357.65 USD		100%	SELECT	FP RL
(PERPECE)		SAIA	LTL	4	\$ 360.19 USD		100%	SELECT	FP SAIA
FREIGHT CLASS*		Pilot	STANDARD ONE MAN	5	\$ 363.74 USD		100%	SELECT	FP Pilot
HAZMAT		Pilot	ROOM CHOICE ONE MAN	5	\$ 383.34 USD		100%	SELECT	FP Pilot
Description Furniture		R+L Carriers	Guaranteed Service	5	\$ 406.55 USD		100%	SELECT	FP RL
		VDC	Time-Critical by 5 PM.	6	S 415 12 USD		100%	SELECT	EG YRC

Special Rates

After clicking Get Rates on the landing page, you can input sample shipment information and see rates specific to your items.



How to Sign up



Here's how it works

To get started, head to our custom landing page <u>https://info.freightpop.com/ebay</u>

Pro tip: Bookmark the URL for easy access throughout the pilot!

Program Benefits	REGISTER TO BEGIN THE PROCESS
SPECIAL INTEGRATION FOR EBAY	FIRST NAME*
SELLERS	
 Automatically pull all your eBay order data - no double data entry or manual labels 	COMPANY NAME
 Find the right rate with the right service - get your shipment there ON TIME 	EMAU
 Real-time reporting and tracking - support your customers better 	EMAIL
Simple, easy-to-use platform	STREET ADDRESS
Personalized, 1-1 training	
Try our rate calculator to get quotes on your lanes today!	CITY STATE/REGION POSTAL CODE
GET RATES	
	PHONE NOMBER

Step 1

Scroll down and take a few moments to fill in the registration form.



Step 2

After completing registration, take note of the next steps on the confirmation screen.

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ST	Arr	
	FreightPOP	
	Recurring ACH Payment Authorization	
	You authorize regularly scheduled charges to your checking/savings account. You will be charged weekly for our rate program. An invoice and receipt for each payment will be provided to you and the charge will appear on your bank statement as an "ACH Debit". You agree that no prior notification will be provided unless the frequency of invoices charges, in which case you will receive notice from us at least 10 days prior to the payment being collected. Once authorized, you will receive 2 micro deposits into your account. This is a one-time occurrence to	
	very your account. Please email <u>not performance com</u> with amounts. I Test authorize FreightPOP Inc. to charge my bank account indicated below.	
	Billing Information Address City, State, Zip, Trest Phone#	
	Bank Details	

Step 3

Once you receive the first email from FreightPOP you'll be ready to set up your billing authorization with DocuSign.

			2	Сноозе		cic	
				-	•		Meeting duration
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4							2:30 pm
Ĩ		13					3:00 pm
18		20					3:30 pm
25							4:00 pm

Step 4

Within 24 to 48 hours after setting up your billing authorization, you'll receive the second email that will prompt you to schedule a one-on-one onboarding call with a member of the FreightPOP customer service team.

FreightPOP Pilot Playbook

Step 5

After your onboarding you'll be ready to integrate the two platforms within your account. Next, Log in.

LOGIN	
ebsytestconnection≧freightpop.com	
•••••	
MICROSOFT SSO	LOGIN
	Forgot Password

Step 6

Click the Settings gear in the upper righthand corner and go to Integrations on the dropdown menu.



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Step 8

On the right hand side of the page, click Connect.

FreightPOP Pilot Playbook

Step 9

You'll be prompted to allow FreightPOP access to specific data within your eBay account.

Log in to your eBay seller account and grant permission.

Review and (Grant Application Access: FreightPOP Inc.
Ready to use FreightF won't give the applica in and security on My e	OP In c? Great To share this about your eday account and lef FreightPOP Inc. act on your behalt, we need your consent first. Don't worry: W tion your eday password. And if you ever change your mind about consenting to this application, no problem. Go to Third-party app access in Sig Bay account settings to make adjustments.
Permissions • View and manage you	coder fulfilments
Terms of Service and	Privacy Policy
Terms of Service and Please be sure to reac don't manage policies	Privacy Policy the FreightPOP Inc. terms of service and privacy policy, because these are the terms and policy that will apply when you use this application. W set by other companies.
Terms of Service and Please be sure to reac don't manage policies When you agree, you'r terms of service.	Privacy Policy the FreightPOP Inc. terms of service and privacy policy, because these are the terms and policy that will apply when you use this application. W set by other companies. e letting us share your eBey account data with FreightPOP Inc., and you're letting FreightPOP Inc. act on your behalf on eBay, as described in the
Terms of Service and Please be sure to read don't manage policies When you agree, you'r terms of service. Agree and Cor	Privacy Policy the FreightPOP Inc. terms of service and privacy policy, because these are the terms and policy that will apply when you use this application. W set by other companies. e letting us share your elsay account data with FreightPOP Inc., and you're letting FreightPOP Inc. act on your behalf on eBay, as described in the three the set of the

Step 10

Once you receive a new order in your eBay seller account, it will be automatically pulled into the FreightPOP system.





FreightPOP in action

Poweredby OfferightPOP										
Order Management										
SALES ORDER MANAGEMENT PO MANAGEM	IENT									
+ NEW ORDER EXPORT TO EXCEL	UPLOAD ORDERS	SAVE GRID SETTIN	105 RESET GRID SETT	TINGS						
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Step 1

Every 10 minutes FreightPOP pulls unshipped orders from your eBay seller account.

Click Edit Order to manage the shipping for a specific order.

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CARRIER	~ ~	Select Service		~	REFERENCES	0	

Step 2

You'll notice that Ship from, Ship to, and item description information has been pre-filled from the eBay order.

On the right-hand side, the dimensions and weight will be pre-filled if you have this information on your eBay listing. Otherwise you will need to manually add them. Beside the dims and weight, you need to choose package type (box or pallet).

When finished, click Continue.

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SHIP TO*	Test Address, 123 Test Drive, Ann Arbor, N	1. 48103. US								
US & PR Addresses Only)				Moadrunner Transportati	ion Services Standard Serv	ios 5	\$ 205.12 USD	100%	SELECT	RoadRunner PP
			WEIGHT TYPE DEPAULT	VRC	Cit.	0	\$ 243.63 USD	100%	SELECT	YRC FP
SHIPMENT DETAILS	3	Perman	Total Per Law	Plat	ECONOMY	5	\$ 253.36 USD	100%	SELECT	Pliet FP
				Pliat	BR	5	\$ 267.50 USD	100%	SELECT	Pilot-FP Ebay
				ABF	Standard LTL	•	5 307.67 USD	100%	SELECT	PreightPOP ABP
QUANTITY *	1 TYPE *	PALLET V INNER PRECES		Plot	STANDARD C	NE MAN 5	\$ 399.28 USD	100%	SELECT	Piot-PP Ebay
OMENSION	70 20 40	WEIGHT* 250 Inch		Plot	ROOM CHO	CONE MAN 6	\$ 418.88 USD	100%	SELECT	Pilot-FP Ebay
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REIGHT CLASS* (1)	128 V	RATE QUOTE: : 16397998			v	EW RECENT QUOTES				
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GFERENCES		Carrier	Service		Delivery Days	Discounted Rate	List Rate	Ratin	ig(%) SPOT	QUOTE
DENSITY	7.71 CUBIC FT									
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A 411 Database		Roadrunner Transportation Services	Standard Ser	vice	5	\$ 205.12 USD		100%	SEL	ECT
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		YRC	Guaranteed S	Standard by 5 PM	6	\$ 349.61 USD		100%	SEL	ECT
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PRODUCT DETAILS		10.000						100%		
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Step 3

On the right-hand of the page, review the quotes and choose your carrier and shipping service.

If you have any questions about the service name, please refer to the FAQ section on the landing page to find a detailed explanation.

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Step 4

Click Ship It to complete the process.

Once you ship the order, you will receive the shipping label and bill of lading.

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Step 5

In the tracking tab, you can view the status of the shipments, including carrier name and tracking number.

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Total Shipments in transit	4		Delays/Issues	0			
Outbound in transit	1		Delays/Issues	0			
Inbound in transit	0		Delays/Issues	0			
3rd Party transit	0		Delays/Issues	0			
Drag a column header and drop it he Notes Details	ORD SETTINGS RESET GRID SETTINGS ADD SHIPMENT IPUC table poup by that column Tracking Status Update Late / 0 Tracking Comment Toucking Comment Curre	nt Status Y Shipped Y Tracking Number	T Carrier Connection and Up T Carrier Name	T Carrier Service	T Original ETA	T Updated ETA	T Batch Numb
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Step 6

Click Details to confirm the details of the shipment.

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Summary		
Recently viewed		Sort:Most recently sold ~
	You provided a tracking number.	
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	Roadrunner Transportation Services: 496743592 Copy	View tracking
Sold	Sep 16, 2022 Tracking number provided	Edit tracking
	4:24pm	
	Leave feedback	Leave feedback
	Shipped FreightPOP testing item - DO NOT PURCHASE	View order details -
	\$1.00	View tracking
		Edit tracking

Step 7

Back in your eBay Seller Hub, you'll notice the tracking number and carrier name is automatically uploaded and order status is automatically changed to Shipped.



Have more questions? We've got you.

For general questions check the Q&A section at the bottom of the <u>eBay + FreightPOP landing page</u>.

For questions about onboarding and account configuration, contact customer service at <u>Atodd@freightpop.com</u>

For shipping questions or carrier despuites, contact alleni@freightpop.com or ReidM@freightpop.com

For comments or questions about the eBay + FreightPOP experience, email <u>DL-eBAY-FreightPOP@ebay.com</u>