

Migrate your FedEx integration to multi-factor authentication in three minutes

FedEx now requires multi-factor authentication for carrier validation. This guide walks you through the exact steps to migrate your existing FedEx connection in FreightPOP — with no interruption to shipping once you're done.

BEFORE YOU START

Have the following ready

REQUIRED

- ☐ Your FedEx account number
- ☐ The billing address FedEx has on file

AND

ONE OF THESE

- ☐ Access to the phone or email on file with FedEx
- ☐ A recent FedEx invoice from the past 90 days

1

Start the migration in Carrier Management

In FreightPOP, open **Carrier Management**, find your existing FedEx carrier, and click **Migrate to New Integration**. When the *Switch FedEx Integration* dialog appears, click **Confirm** to proceed.

1A · EDIT CARRIER SCREEN — CLICK MIGRATE TO NEW INTEGRATION (BOTTOM RIGHT)

Carrier Management / Edit Carrier

Edit Carrier: Fed-Ex

Please assign what users should be allowed to use this account in Users (9) tab

GENERAL CONFIGURE SERVICES MANAGE CARRIER CARRIER LANES CONTACTS USERS (9)

Credentials

Account Nickname

FedEx Parcel New - Test Account

9 Digit Main Express Account #

687899270

Meter Number

Meter Password

Key

Reference Field Size

Print Ref 1 larger on Parcel Label

SCAC Code

FDEN

Carrier Rules

HOW TO OBTAIN CREDENTIALS ⓘ

MIGRATE TO NEW INTEGRATION

CANCEL

Switch FedEx Integration

Switching FedEx carrier integration will update service configurations and historical data. This process may take a few moments. Are you sure you want to proceed?

CONFIRM

CANCEL

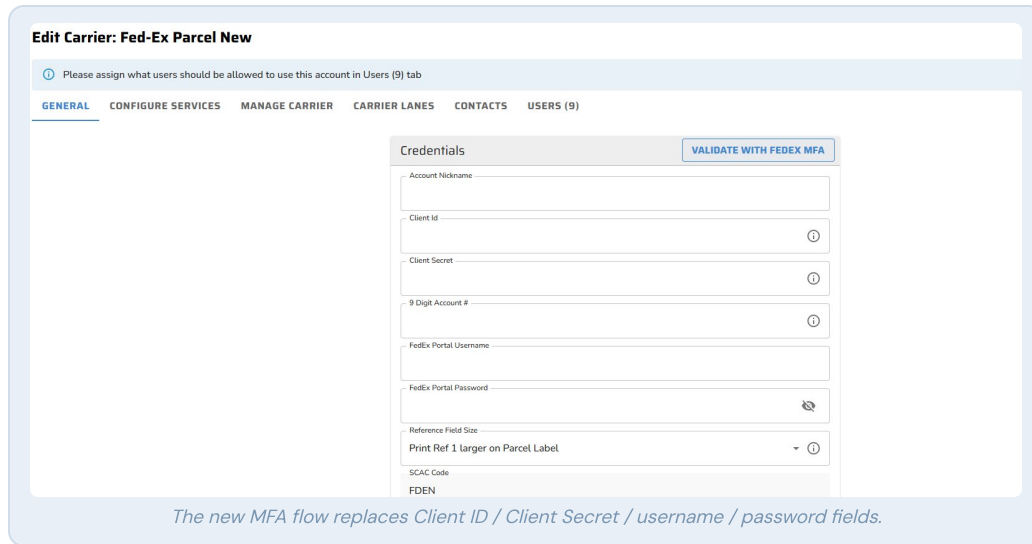
1B · SWITCH FEDEX INTEGRATION DIALOG

Click **Confirm** to proceed. Switching updates your service configurations and historical data — the process takes a few moments.

2

Launch the new authentication flow

On the new *Add Carrier: FedEx Parcel New* screen, click **Validate with FedEx MFA** (top right of the Credentials panel) to begin the authentication flow.



Edit Carrier: Fed-Ex Parcel New

Please assign what users should be allowed to use this account in Users (9) tab

GENERAL CONFIGURE SERVICES MANAGE CARRIER CARRIER LANES CONTACTS USERS (9)

Credentials **VALIDATE WITH FEDEX MFA**

Account Nickname

Client ID

Client Secret

9 Digit Account #

FedEx Portal Username

FedEx Portal Password

Reference Field Size

Print Ref 1 larger on Parcel Label

SCAC Code

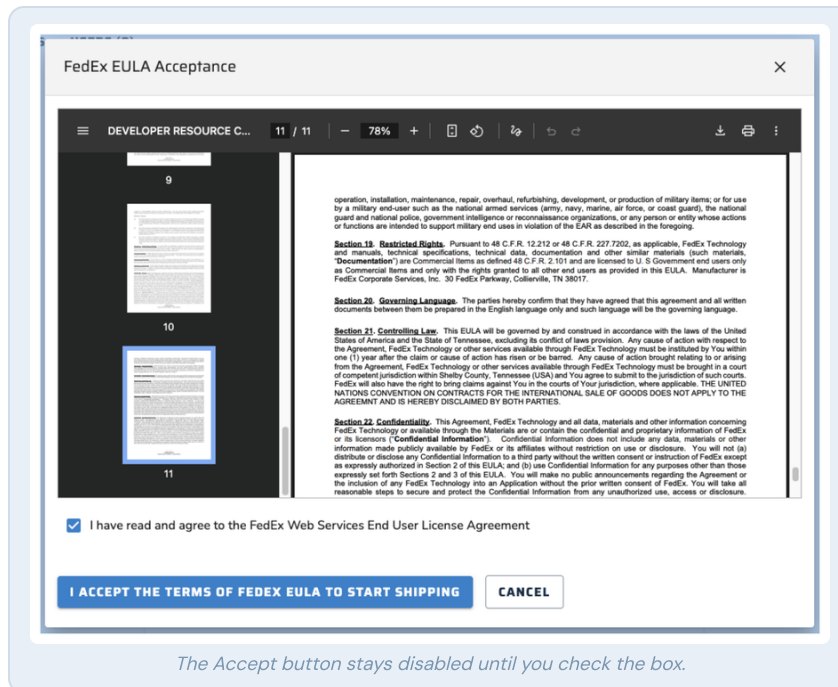
FDEN

The new MFA flow replaces Client ID / Client Secret / username / password fields.

3

Review and accept the FedEx EULA

Review the End User License Agreement. Check the "I have read and agree to the FedEx Web Services End User License Agreement" box, then click **I Accept the Terms of FedEx EULA to Start Shipping**.



FedEx EULA Acceptance

DEVELOPER RESOURCE C... 11 / 11 78% +

9

10

11

operation, installation, maintenance, repair, overhaul, refurbishing, development, or production of military items; or for use by a military end-user such as the national armed services (army, navy, marine, air force, or coast guard), the national guard and national police, government intelligence or reconnaissance organizations, or any person or entity whose actions or functions are intended to support military and uses in violation of the EAR as described in the foregoing.

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Section 20. Governing Language. The parties hereby confirm that they have agreed that this agreement and all written documents between them be prepared in the English language only and such language will be the governing language.

Section 21. Controlling Law. This EULA will be governed by and construed in accordance with the laws of the United States of America and the State of Tennessee, excluding its conflict of laws provision. Any cause of action with respect to the Agreement, FedEx Technology or other services available through FedEx Technology must be instituted by You within one (1) year after the claim or cause of action has risen or be barred. Any cause of action brought relating to or arising from the Agreement, FedEx Technology or other services available through FedEx Technology must be brought in a court of competent jurisdiction within Shelby County, Tennessee (USA) and You agree to submit to the jurisdiction of such courts. FedEx will also have the right to bring claims against You in the courts of Your jurisdiction, where applicable. THE UNITED NATIONS CONVENTION ON CONTRACTS FOR THE INTERNATIONAL SALE OF GOODS DOES NOT APPLY TO THE AGREEMENT AND IS HEREBY DISCLAIMED BY BOTH PARTIES.

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☒ I have read and agree to the FedEx Web Services End User License Agreement

I ACCEPT THE TERMS OF FEDEX EULA TO START SHIPPING **CANCEL**

The Accept button stays disabled until you check the box.

4

Enter your account number and billing address

You'll be asked for your FedEx account number and billing address. Fill in every field, then click **Validate & Continue**.

Important: The address entered must match exactly what FedEx has on file — including abbreviations, suite numbers, and punctuation. If it doesn't match, validation will fail and you'll need to start over.

FedEx Account Registration

1 Address Validation 2 MFA Selection 3 Validation Method 4 Complete Registration

Factor 1 — Account & Address Validation
Please provide your account details and billing address.

Zip Code
100114624

Street Address
15 W 18TH ST FL 7

City
NEW YORK

State
NY

Country
United States

Account Number
700257037

Customer Name
test

CANCEL **VALIDATE & CONTINUE**

FedEx service marks are owned by Federal Express Corporation and are used by permission

Factor 1 — Account & Address Validation.

5

Choose your second validation method

Once your address validates, FedEx asks how you'd like to complete the second factor. Pick **PIN** (to receive a code via text, call, or email) or **Invoice** (to validate with a recent FedEx invoice number).

FedEx Account Registration

1 Address Validation 2 MFA Selection 3 Validation Method 4 Complete Registration

Choose Validation Method
Select how you would like to validate your FedEx account for multi-factor authentication.

Validation Method
Pin

CANCEL **CONTINUE**

FedEx service marks are owned by Federal Express Corporation and are used by permission

Select PIN for code-based validation, or choose Invoice if you have a recent FedEx invoice handy.

Address validation failing?

Support can help confirm the exact address format FedEx expects on file.

6

Receive and enter your PIN

If you chose PIN, select how you want to receive it — **SMS**, **Call**, or **Email**. The code will be sent to the contact info on file with FedEx. Click **Send PIN**, then enter the 6-digit code and click **Validate PIN**.

OPTION A · SMS

The screenshot shows the 'Factor 2 - PIN Generation' step of the FedEx Account Registration process. The delivery method is set to 'SMS'. The user is prompted to click 'SEND PIN'.

OPTION B · CALL

The screenshot shows the 'Factor 2 - PIN Generation' step of the FedEx Account Registration process. The delivery method is set to 'CALL'. The user is prompted to click 'SEND PIN'.

OPTION C · EMAIL

The screenshot shows the 'Factor 2 - PIN Generation' step of the FedEx Account Registration process. The delivery method is set to 'EMAIL'. The user is prompted to click 'SEND PIN'.

The screenshot shows the 'Factor 3 - PIN Validation' step of the FedEx Account Registration process. The user has entered the PIN code '234563'. The user is prompted to click 'VALIDATE PIN'.

ALTERNATIVE · INVOICE VALIDATION

Prefer to use an invoice instead?

If you selected Invoice in Step 5, enter any FedEx invoice number from the last 90 days and click **Validate Invoice**. This replaces the PIN step entirely — no code needed.

7

Confirm and finish

Once validated, you'll see the **Registration Successful** screen. Click **Finish** — your new FedEx integration is now live and ready to ship.



You're done — FedEx MFA migration complete

Your FedEx API credentials are securely saved in FreightPOP, and the carrier is ready for rating, labeling, tracking, and invoicing. No further action required.